



To: Tiffany Fragman and Jerome Salyers

Re: Kate Michaels

January 13, 2004

Dear Ms. Fragman and Mr. Salyers,

Thank you so much for organizing Kate's outstanding participation in our 10th year anniversary celebration on October 26, 2003 at the Schlosshotel Bühlerhöhe in Baden-Baden.

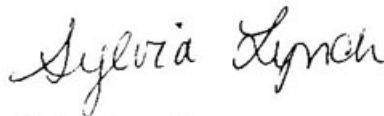
The Retro-Contemporary Show with Kate Michaels and her trio was greatly appreciated and entertained everyone. We appreciate the artistry that went into the show and also your support in helping make our day go smoothly with regard to the artistic arrangements. The guests were very pleased and we hope the event was a success for you as well. Please extend our gratitude to the musicians and the technicians that made such a fantastic event possible.

We wish you much success with your future endeavors and look forward to working with you again.

Kind regards,



Eija Tuulensuu
Head of Corporate Communications
Global



Sylvia Lynch
Corporate Communications Specialist